

MAY 27 2004

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE THE APPLICATION OF:

McCormack et al.

Serial No: 09/815,323

Filed: March 22, 2001

FOR: Provision of Media Content to Telephony
Callers On-Hold

) Examiner: William J. Deane, Jr.

) Group Art Unit: 2642

) Customer number: 23644

I hereby certify that this correspondence is being transmitted to
the above - identified examiner at the United States Patent and
Trademark Office (USPTO) on May 27, 2004Name of person signing Jennifer L. Ramirez
SignatureRESPONSE TO FINAL OFFICE ACTION OF MARCH 23, 2004Honorable Director of Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the examiner's further and final office action dated March 23, 2004, it is requested that the application be amended as follows: